



# **F.Y.I.**

**from the Policy Unit**

**FYI-292**

**Date: June 22, 2020**

## **SUBJECT: Passport Operations in Response to Covid-19**

Please contact the Policy Unit if you have any questions regarding these or any other changes at [DCSS.POLICYQUESTIONS@azdes.gov](mailto:DCSS.POLICYQUESTIONS@azdes.gov) or call 602-771-8127

The purpose of this F.Y.I. is to inform staff that due to public health measures in response to COVID-19, the Office of Child Support Enforcement Passport Denial team and the Department of State are only accepting passport denial release letters for life-or-death emergencies until further notice.

However, passport denial withdrawals (withdrawals and/or PAS (exclusion code)) are still being processed in the Child Support Portal on a daily basis.

The Passport Denial procedures can be found in the PORT at the following location: *ENFORCMENT > PASSPORT DENIAL PROCEDURES*. More information about passport operations in response to COVID-19 may be found in the U.S. Department of State website: <https://travel.state.gov/content/travel/en/traveladvisories/ea/passport-covid-19.html>

***DCSS colleagues are urged to view this information directly on The PORT and not create a separate personal file.***

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